

# **PAYMENT TERMS**

## **Payment Options Accepted**

Payment may be made via Visa, Mastercard, American Express, Paypal, SiD Secure EFT, Masterpass.

Card transactions will be acquired for StorageWorx via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. Paygate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no card details are stored on the website. Users may go to [www.paygate.co.za](http://www.paygate.co.za) to view their policies.

## **Refund & Cancellation Policy**

These terms and conditions constitute the refund and cancellation policy of StorageWorx Self Storage.

Thank you for your purchase. If you are not happy or sure about your purchase, we are here to make it right.

### **Terms and Conditions for refund or cancellation:**

1. The provision of services by StorageWorx is subject to availability.
2. No refund will be provided to clients after the lease start date even if the unit is unoccupied.
3. Refunds will be at the discretion of management.
4. In cases of unavailability/reconsideration, StorageWorx will refund the client in full within 30 days.
5. Should a service be cancelled once placed, there will be no cancellation fee.
6. Cancellations may be made by contacting us on 010 040 3465 or emailing [sales@storageworx.co.za](mailto:sales@storageworx.co.za).